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PATENT  
10/015,380

8300

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Confirmation No.:  
Michael W. Brown et al. : 2840  
Serial No.: 10/015,380 :  
Filed: 12/12/2002 : Group Art Unit: 2645  
Title: Managing caller profiles across : Intellectual Property  
multiple hold queues according to : Law Department  
authenticated caller identifiers : International Business  
: Machines Corporation  
: 11400 Burnet Road  
: Austin, Texas 78758

February 15, 2002

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on February 15, 2002

Martha Acosta  
Martha Acosta

2/15/02  
Date

**NOTICE TO FILE CORRECTED APPLICATION PAPERS**  
**SUBSTITUTE DRAWINGS IN COMPLIANCE WITH 37 CFR 1.84**  
**TRANSMITTAL OF FORMAL DRAWINGS**

Assistant Commissioner of Patents  
Washington, D. C. 20231

Sir:

In response to the PTO request dated 1/28/2002. requesting  
the Notice to File Corrected Application Papers.

Please substitute the attached formal drawings (4) for the  
informal drawings.

Should there be any comparison or other fee involved in the  
substitution of the drawings, kindly charge Deposit Account No.  
09-0451. A duplicate copy of this document is attached in the  
event the deposit account is charged.

AUS920010824US1

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PATENT

10/015,380

Respectfully submitted,

By



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COPY OF PAPERS  
ORIGINALLY FILED

Page 1 of 1

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/015,380	12/12/2001	Michael Wayne Brown	AUS920010824US1

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

CONFIRMATION NO. 2840

FORMALITIES LETTER



\*OC00000007377589\*

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Date Mailed: 01/28/2002

## NOTICE TO FILE CORRECTED APPLICATION PAPERS

### *Filing Date Granted*

This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given **TWO MONTHS** from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - Drawings must be reasonably free from erasures and must be free from alterations, overwritings, interlineations, folds, and copy marks.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE